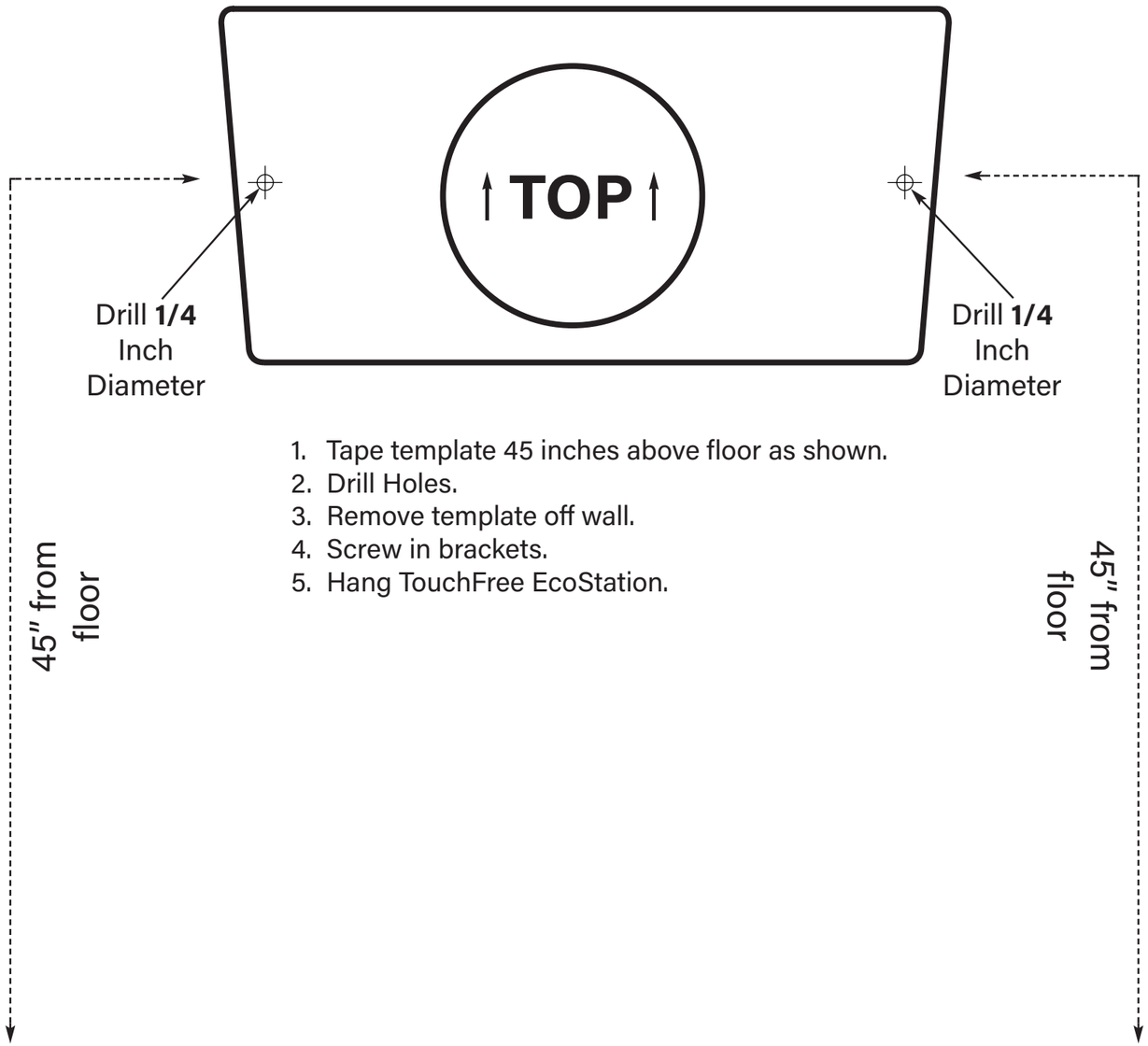
MOLDEX® TouchFree® EcoStation® User Instruction Manual

Mounting Template



1. Tape template 45 inches above floor as shown.
2. Drill Holes.
3. Remove template off wall.
4. Screw in brackets.
5. Hang TouchFree EcoStation.

Bottle Replacement Instructions

Fig. 1

Fig. 2

Fig. 3

1. Peel off seal of refill bottle, taking care to remove any remnants (Fig. 1).
2. Remove dispensing assembly by gripping firmly and pulling off (Figs. 2 and 3).
3. Align dispenser assembly with new bottle, and pop on. Hang back on wall bracket.

- Replace dispensing assembly if cracked, broken, worn, or if EcoStation ceases to operate properly.
- After installing a refill, verify that the lid is secure and the dispenser functions properly.
- Carry and handle the TouchFree EcoStation assembly by the bottle, not the dispenser assembly.
- Please recycle empty EcoStation bottle. Empty bottles are fully recyclable.

INDEPENDENTLY TESTED · NRR TESTED BY MICHAEL & ASSOCIATES LABORATORY · FULLY ACCREDITED LAB

PVC FREE®

Printed on Recycled Paper

Certified Product™
Australian Standard
AS/NZS 1270 Lic 0875
SAI Global

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EARPLUGS & BOTTLE MADE IN THE USA.
DISPENSER ASSEMBLY DESIGNED IN THE USA, MADE IN CHINA.

6833-710 REV C 1/25

Important Use Information

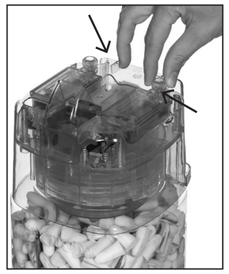

Fig. 1

Fig. 2

Battery Installation & Replacement Instructions

1. Remove both battery covers by unscrewing the ridged knobs (Fig. 1).
2. Install new batteries ensuring batteries are inserted correctly with regard to polarity (+ and -) marked on the battery and equipment (Fig. 2).
3. Replace both battery covers, replace ridged knobs and tighten.

Battery Warnings

- Use alkaline AA size batteries only. Rechargeable Ni-MH AA size batteries can be used, but the low battery warning will not function properly.
- When replacing the batteries, replace all batteries at the same time. DO NOT mix battery brands. DO NOT mix old and new batteries. Always ensure batteries are inserted correctly with regard to polarity (+ and -) marked on the battery and equipment.
- DO NOT use batteries beyond their expiration date.
- Remove batteries from equipment if it is not to be used for an extended period of time

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Fig. 3

Indicator Light (Fig. 3)

Blinking Green Slow (once every 10 seconds) Unit is ON and functioning properly.

Blinking Red Slow (once every 10 seconds) Low battery, approx. 20% battery capacity remaining.

Blinking Red Fast (every second) Operation error. Remove hand and try again.

Fig. 4

On/Off Switch (Fig. 4)

There is an On/Off switch located in the front right side of the dispenser assembly.
On = |
Off = O
It is recommended to turn the unit off when not in use (overnight) to conserve battery life.

Troubleshooting

If Earplugs Are Not Dispensing

1. Turn unit off at switch.
2. Remove from mounting location.
3. Turn upside down and gently shake and/or tap dispenser assembly with hand.
4. Rehang, turn on and try again.

If Hand Sensor Is Unresponsive

1. Check Indicator Light to ensure that the unit is on and that the batteries are operational. See “Indicator Light” above.
2. If unit is on and operational but hand sensor is still unresponsive, turn unit off at switch.
3. Remove from wall.
4. Move unit to a different location in the facility.
5. Rehang, turn on and try again.

Mounting Location

The TouchFree dispenser should only be mounted indoors and may not work properly when installed in direct sunlight. Avoid areas exposed to excessive moisture or rain.

Warranty Information

MOLDEX-METRIC, INC. LIMITED WARRANTY

This limited warranty covers any defects or malfunctions in your new Moldex TouchFree EcoStation for one year from the original owner’s date of purchase of a new TouchFree EcoStation from any authorized Moldex distributor.

Moldex will replace any defective or malfunctioning TouchFree dispenser base at Moldex’s discretion and in either case at no charge.

This limited warranty does not apply to batteries, earplug bottle, earplugs or to any problem or defect that is caused by or results from accident, abuse, alteration, drop, misuse, unintended use, servicing with components not approved by Moldex or an act of God (such as a flood).

The owner assumes all other risks, if any, such as the risk of any direct, indirect or consequential loss or damage arising out of the use of, or inability to use, the EcoStation TouchFree base. This limited warranty is made in lieu of all other warranties, express or implied, and may not be varied or extended except in writing by an authorized official of Moldex. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Moldex suggests that you register the product soon after purchase by going to **www.moldex.com/touchfree-warranty** or clipping the warranty registration card below and mailing it along with proof of purchase to the address below:

Moldex-Metric Inc.
ATTN: TouchFree Warranty
10111 Jefferson Blvd.
Culver City, California 90232

If you experience a performance problem with your TouchFree EcoStation dispenser base, before you send it to Moldex, please go to **www.moldex.com/touchfree-warranty** and click on **Report An Issue** or send an email to **touchfree-warranty@moldex.com** with a brief written description of the problem. You will need to have previously registered your product and provide the registration confirmation or provide valid proof of purchase to obtain warranty service.

Moldex will evaluate the issue and reply directly back to you if we need further information and with further instructions as appropriate.

If Moldex determines that the TouchFree base qualifies for replacement, we will ship a replacement base to you free of charge and send you return instructions for shipping the defective base back to Moldex. Charges may apply for shipment and for services not covered by this limited warranty.

EXCEPT FOR THIS EXPRESS LIMITED WARRANTY, MOLDEX EXPRESSLY EXCLUDES ALL WARRANTIES WITH RESPECT TO THE PRODUCT, EXPRESS AND IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY, THE WARRANTY OF FITNESS FOR PARTICULAR PURPOSE, AND ANY WARRANTIES THAT MAY HAVE ARISEN FROM COURSE OF DEALING OR USAGE OF TRADE. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

LIMITED WARRANTY: IMPORTANT NOTICE TO AUSTRALIAN PURCHASER

This warranty is provided in addition to other rights and remedies you have under Australian law. Our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This limited warranty is made in lieu of all other warranties, express or implied. There are no other warranties which extend beyond this limited warranty or those in the Australian Consumer Law in Schedule 2 to the Competition and Consumer Act 2010 as amended from time to time, or other similar legislation of a state or territory of Australia (Australian Consumer Law). The products sold will meet Moldex’s physical standards and specifications. Subject to the Australian Consumer Law, remedies for breach of this limited warranty are limited to replacement of the number of Moldex products proved to have been defectively manufactured. Under this limited warranty, Moldex shall not be liable or responsible for any loss, damage or liability, direct, indirect, special, or consequential, arising out of sale, use, or misuse, or the inability to use products by the user, although you may have other rights and remedies under the Australian Consumer Law.

Any claim under the warranty must be made within 1 year of the date of purchase of the product. To make a claim under the warranty, take the product (with proof of purchase) to the store where you purchased the product to contact Moldex.

Moldex will pay your reasonable direct expenses of making a claim under this limited warranty which is upheld. You may submit details and proof of your expense claim to Moldex for consideration.

This warranty is given by:
Moldex-Metric International LLC
ABN 64 964 843 487.
10111 Jefferson Boulevard
Culver City, CA 90232, USA.
+1 (310) 837-6500
sales@moldex.com

Cut the warranty registration card below and mail it with your proof of purchase .

MOLDEX®

Full Name_____

Company_____

Phone Number ( ) _____

Email _____

Return this registration card along with proof of purchase (invoice or packing list) to the address in the warranty above.

MOLDEX®

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